



Sustainability Policy

Policy

Policy statement

Tibberton Community Shop Ltd (TCS) is a community benefit society registered in England and Wales with the Financial Conduct Authority under the Co-operatives and Community Benefit Societies Act 2014 and is owned by its Members, the majority of whom are residents of the Parish of Tibberton and Cherrington. TCS is entirely volunteer run with no paid employees and operates from Tibberton Village Shop with a Management Committee elected from and by its Membership. The Shop is located in the village of Tibberton, near Newport in Shropshire, and delivers various Shop and community hub services for the benefit of residents of the Parish and visitors to the area. TCS and the community it serves, and which supports it, received the Queen's Award for Voluntary Service in 2017.

TCS is a socially responsible business, committed to commercial success to maximise the benefits we can reinvest in our community through donations, while upholding the highest standards with regards to our business operations. This policy forms part of our standards of good practice and will be reviewed on the agreed date or before, where sustainability or environmental legislation or practice changes require it.

TCS recognises that its operations have an effect on the local, regional and global environments. We aim to reduce our environmental impact and operate in a sustainable and responsible manner.

SUSTAINABILITY - 4 Focal Points

TCS is committed to improving its sustainability in four main areas:

Community - The Shop is a valuable community asset for our customers, members, parishioners and volunteers. We will all work to ensure that it continues to serve the best interests of all members of our community.

Environmental - In our Shop's operations we seek to:

- Meet all applicable legislation and regulations
- Conserve energy and improve our building's energy efficiency, e.g. common-sense seasonal use of the heating and air-conditioning
- Minimise our environmental impact by reducing waste and maximising recycling (see below)
- Promote environmental awareness among volunteers, members and customers
- Encourage the continued purchase of fresh, local, seasonal food and, where practicable, source goods and services locally to minimise the transport impact.

Financial - In our operations we seek to:



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- Ensure we maximise our revenue and surplus to be able to provide sustainable funds for donations to good causes in our community, for whom there are limited/no other funding sources; and for the upkeep / development of our premises
- Reducing our overheads through environmental efficiencies helps this aim; as does reducing the quantity of produce wasted.

Social - A major driver for establishing the Shop was for it to be a valuable social hub, where people:

- Meet friends and make new friends: not feel isolated and alone
- Feel valued members of our community through volunteering; being encouraged and supported by like-minded people
- Continue to feel valued when personal circumstances restrict their abilities and confidence
- Enable all age groups and backgrounds to mix and work together for the common good.

Roles and Responsibilities

The TCS Management Committee is jointly responsible for ensuring the aims set out in this policy document are observed and monitored, e.g. by regular/periodic checks, and for reviewing this policy.

Environmental Impact

Some of the ways we will seek to reduce our impact, are as follows:

Energy and Water Use

As a portable building less than 300 square feet in size the Shop does not have to meet Building Regulations' insulation standards. The building manufacturers - 4M in Wem - have confirmed that it is insulated with fibreglass quilt - 6 inches deep under the floor, 4 inches deep in the walls and 4-6 inches deep in the roof space. All windows are double-glazed.

Only essential items, e.g. refrigerators, freezers, emergency lighting and security systems, are kept powered-up when the Shop is closed.

Water is used for cleaning and providing beverages. We can refill customers' water bottles on request.

The Shop and Tibberton Village Hall sites are likely to be reshaped to better meet the needs of our growing community in the coming years. TCS will ensure that new premises meet the best energy efficiency standards possible for the budget and, if practical, make use of green energy sources.

Recycling and Waste Materials

Glass, plastic and foil, paper and cardboard, plus green waste from the rear garden and planters are all recycled and collected by Telford and Wrekin Council's regular collections. TCS has already stopped using plastic bags in favour of paper and degradable bags. TCS will seek further ways to reduce or eliminate our use of single-use plastics; though for much of this we rely on our suppliers.

Procurement



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The Shop is committed to sourcing locally wherever possible to minimise transport emissions; seeking suppliers from further afield only if a local supplier cannot be found or represents lower quality or value for money. Approximately 70% of goods are procured from suppliers within 20 miles of the Shop. For food procurement, TCS aims to:

- 1. Use food products grown, raised or made in Shropshire or the neighbouring counties
- 2. Purchase other products from local suppliers
- 3. Purchase elsewhere, preferably within 30 miles, only if:
 - i) TCS can get the same quality at a lower price, or
 - ii) A better quality at the same or a lower price, or
 - iii) For product scarcity reasons.
- 4. Where purchasing food/drink produced overseas, TCS will consider purchasing Fair Trade products, including tea, coffee and chocolate.

TCS has produced a map to show the distances from its main suppliers, which is kept updated for major changes. (See Appendix A.)

Travel and Transport

Public transport timetables are displayed in the adjacent Parish noticeboard and on the Shop's website.

Paper Use

While TCS does not use large volumes of paper, we aim to reduce the environmental impact by using recycled paper where possible.

Tibberton Community Shop	Policy: Sustainability		
	Owner: TCS Management Committee		
Next review	Management Committee	May 2025	
Revisions included from	Caroline Nicklin	May 2023	Version 1a
Approved by	Management Committee	October 2019	Version 1
Drafted	TCS Secretary	September 2019	Version 0a





Appendix A



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